

Hosting Services Liability Disclaimer – R01

1. Acknowledgement of Security Limitations

The Client acknowledges and agrees that, while R01 implements commercially reasonable and industry-recognised measures to protect hosted content against unauthorised access, hacking, data breaches, and other security incidents, no system can be guaranteed to be completely secure.

2. Client Responsibility

- a) All data, files, and content hosted with R01 are stored at the Client's own risk.
- b) The Client is responsible for ensuring that the hosting services meet their particular security, compliance, and operational needs.
- c) The Client must maintain independent backups of all hosted content.
- d) The Client is responsible for implementing additional security measures (such as encryption or access controls) where appropriate.

3. Limitation of Liability

To the maximum extent permitted by law, R01 will not be liable for any direct, indirect, incidental, consequential, or special loss or damage (including, without limitation, loss of profits, data, or business opportunities) arising from:

- Cyber-attacks, hacking attempts, or unauthorised access;
- Data breaches or leaks;
- Technical failures, software vulnerabilities, or service interruptions;
- Acts or omissions of third parties.

Nothing in this clause limits any rights or remedies the Client may have under the Australian Consumer Law which cannot be excluded, restricted, or modified by agreement.

4. Indemnity

The Client agrees to indemnify and hold harmless R01, its owners, directors, employees, contractors, and agents from and against any claims, liabilities, damages, losses, costs, or expenses (including reasonable legal fees) arising in connection with any hosting-related incident, except to the extent caused by R01's negligence or wilful misconduct.

5. Acceptance

By using R01's hosting services, the Client confirms that they have read, understood, and accepted this disclaimer and that they assume full responsibility for the decision to host their content with R01.